

Number: IV 002  
Subject: Treatment of the Public

Approval Date: April 28, 2008  
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Policy Statement:

With respect to interactions with the public, the CEO shall not cause or allow conditions, procedures, actions, or decisions that are undignified, unprofessional, or contrary to the preservation and promotion of Catholic values and teachings and to a positive image of the Board.

Further, without limiting the scope of the foregoing, the CEO shall not:

1. Elicit information for which there is no clear necessity or which is unnecessarily intrusive.
2. Implement processes that do not allow the public to interact with the school board.
3. Cause individuals to be unclear about what may be expected and what may not be expected in their relationship with the Waterloo Catholic District School Board.
4. Discourage persons who believe they have not been accorded a reasonable interpretation of their protections under policy from airing a complaint and being heard.